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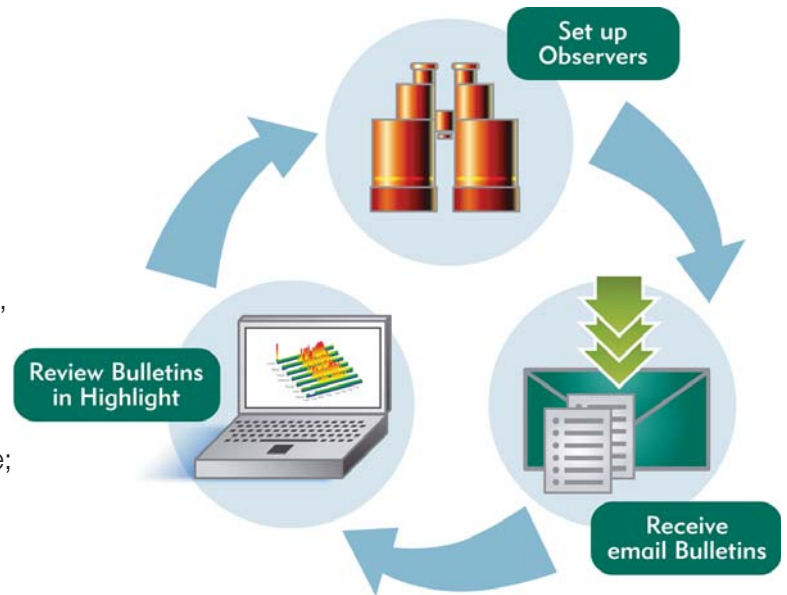
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# Introducing News Insight

## ... Extra! Extra! Read all about it

Wouldn't it be great to know what's happening in Highlight without logging in, especially if key network locations become non-contactable or traffic levels and network errors mysteriously sky-rocket?

Highlight's latest capability 'News Insight' overcomes many of the limitations of traditional network alert engines. Typically, alerting struggles for a number of reasons, and if there are no alerts, are there no issues or has the system stopped working? SNMP traps need an expensive back-end system which operations can see, but business users can't; the sheer volume or duplication of SMS or email alerts can be an issue; even contacting administrators outside business hours can prove problematic.



News Insight is different. It provides a 'heads-up', summarising information which can be customised to help manage network services more effectively and efficiently.

News Insight allows multiple, overlapping 'Observers' (a team of online buddies) to watch the network links that you care about on your behalf, creating summarised bulletins every hour, day, week or month (you choose!).

Bulletins can even be sent by email which show small graphical summaries of recent performance, with a cumulative listing of bulletins ready for review next log-in.

### New Feature Demo:

<http://reports.highlighter.net/demos/newfeatures/index.htm>

### Contact:

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