

# Highlight (PI) Performance Insight detail view

When organisations have many circuits, typically these sites need to exchange information, transported via applications. Applications are delay sensitive which means that organisations need to know where the problem is

Reports are vivid and easily understood, thanks to clear graphics and consistent colour coding. Highlight can present the details in different time zones, and can be set to ignore traffic or events outside working hours, or scheduled maintenance windows.

Flag represents Time Zone

Choose a day, week or month View

**Traffic Panel:**  
Data flows for the selected day, week or month in clear colour coded graphics

**Traffic Trends Panel:**  
3 and 18 month summaries show 24hr and business hours activity

SLA Adherence

**Health Detail and summary Panel:**

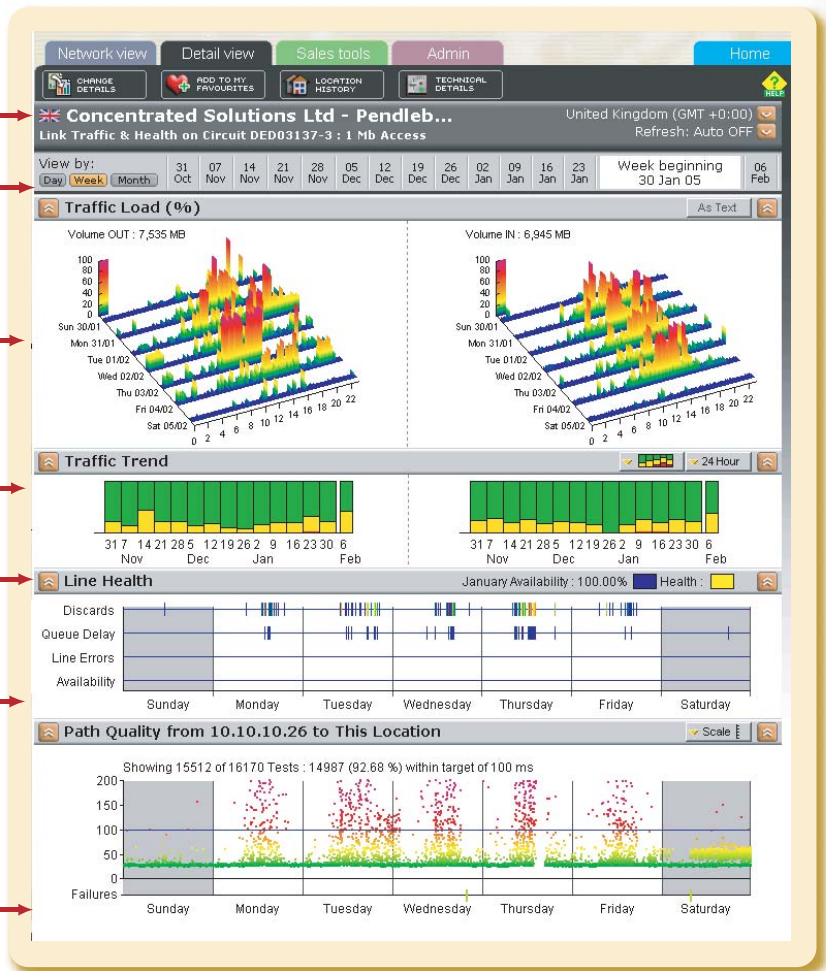
- Discarded packets
- Queued / delayed packets
- Bad packets received (CRCs etc)
- Link outages

Click for a detailed list of outages

**Performance Insight Panel:**

- Clearly shows each delay test result
- SLA target shown as line
- Results below the line show SLA conformance
- Easy to see trends
- Jitter, packet-loss & delay data also available as Text

Information is also available in statistical form with a single click



Selected Day	From Customer TRAFFIC: OUT Mbps (% LOAD)				To Customer TRAFFIC: IN Mbps (% LOAD)				Quality of Service ON THIS LINK SLA OF ISSUES				
	Volume	Avg	95th%	Max	Volume	Avg	95th%	Max	Avail	Pkt Loss	Avg	In SLA	Jitter
Sun 26	1.36 GB	0.12(13%)	0.14(14%)	0.15(15%)	1.36 GB	0.12(13%)	0.14(14%)	0.15(15%)	100.00	0.00	10ms	99.83	4ms
<b>Previous Days</b>													
Sat 25	1.36 GB	0.12(13%)	0.14(14%)	0.15(15%)	1.36 GB	0.12(13%)	0.14(14%)	0.15(15%)	100.00	0.00	10ms	99.92	4ms
Fri 24	726.28 MB	0.07 (7%)	0.14(14%)	0.15(15%)	726 MB	0.07 (7%)	0.14(14%)	0.15(15%)	100.00	0.00	12ms	99.83	2ms
Thu 23	193.25 MB	0.03 (3%)	0.03 (3%)	0.03 (3%)	192.84 MB	0.03 (3%)	0.03 (3%)	0.03 (3%)	100.00	38.85	3ms	99.72	0ms
Wed 22	161.20 MB	0.01 (1%)	0.03 (3%)	0.03 (3%)	160.79 MB	0.01 (1%)	0.03 (3%)	0.03 (3%)	100.00	0.00	1ms	99.90	0ms
Tue 21	438.56 KB	0.00 (0%)	0.00 (0%)	0.00 (0%)	357.91 KB	0.00 (0%)	0.00 (0%)	0.00 (0%)	99.93	0.00	0ms	93.75	0ms